

# MetroConnect

2019

## ANNUAL REPORT



[socket.nashville.gov/connect](https://socket.nashville.gov/connect)

# ENGAGING METRO EMPLOYEES

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The Metro Nashville Departments of General Services and Human Resources partner to offer MetroConnect. The program features tours of innovative and sustainable city projects led by and for Metro employees. Tours are free, during the workday, and open to full-time General Government employees.



MetroConnect is a project of Socket, Nashville's Sustainability Outlet. Socket is Metro's sustainability outreach program, brought to you by the Department of General Services.



**socket**  
Nashville's Sustainability Outlet

# ENGAGING METRO EMPLOYEES

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**23 tours**  
**227 participants**

**8 sites:**

**Bellevue Community Center**  
**Biosolids Facility**  
**Centennial Park**  
**Family Safety Center**  
**Fairgrounds Nashville**  
**Music City Solar**  
**Nashville Farmers' Market**  
**WeGo**

In its second year citywide, MetroConnect offered 44% more tours compared to 2018. Tour sites were selected with the goal of featuring a variety of departments and city functions, and highlighting some of Nashville's most innovative and sustainable projects.

Program participation grew by 28% this year, with attendees representing more than 25 Metro Departments. In addition, 13 Metro employees served as tour guides.

# PROGRAM STATISTICS

4.6/5 avg rating

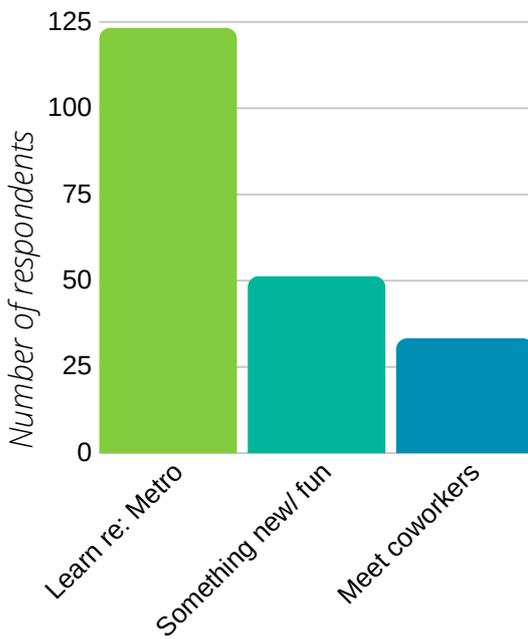


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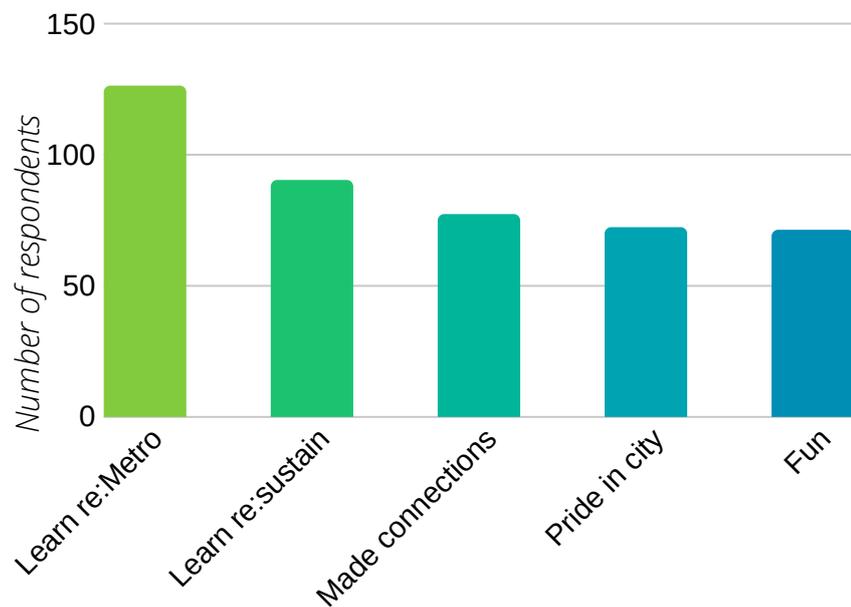
want to attend another tour

n=135 respondents

## Why did you participate?



## What did you gain from participating?



"It helped me see beyond my small piece of Metro, that I am part of a much larger workforce, and community."

"I thought the whole experience was amazing."

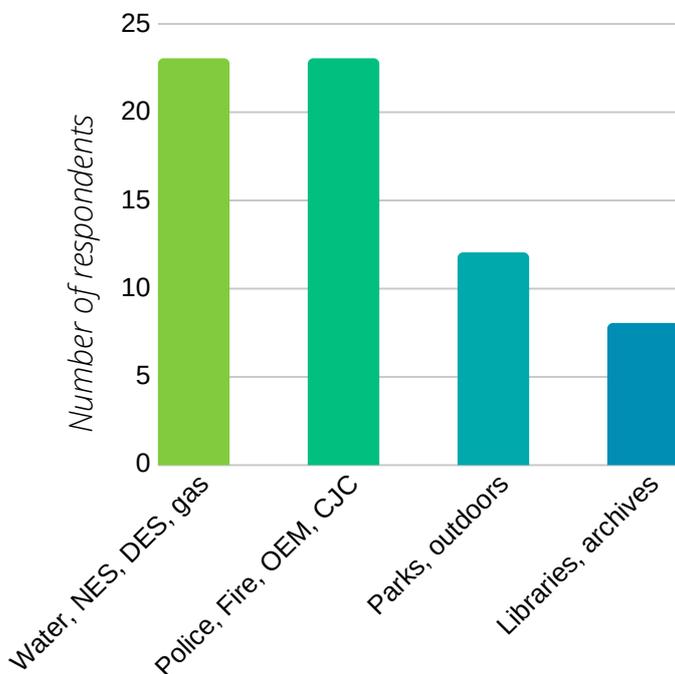
# PROGRAM RECOMMENDATIONS

*MetroConnect participants & management recommend these improvements:*

- Continue best practices learned in previous years
- Diversify departmental participation
- Increase number of Metro employees participating
- Increase knowledge and advocacy among dept leadership
- Initiate MetroConnectors program to involve departments
- Increase accountability among registrants to improve yield

We asked participants...

## What locations for future tours?



## What needs improvement?

Half (n=29) of respondents commented that **no** changes were needed. The most common suggestions for improvement were more tour locations (n=4) and improved tour timing (n=4). A few respondents would have preferred tours with more information about the project or facility, while a few others requested improved parking or transportation.



"These tours do a great job of connecting our departments to better understand what we all do, how we all fit in the machine, and gives opportunity to collaborate. Thanks!"



Biosolids Facility



Centennial Park



Family Safety Center



Bellevue Community Center



Music City Solar



WeGo



Nashville Farmers' Market

